



## Community forum feedback

Simon Rountree, Camp Quality CEO has almost completed his trip around the country hosting local CQ community forums for our families and volunteers. With only a few forums left we have been able to gather valuable feedback not only in relation to the merger but also on how we support our families through the challenges of cancer.

We've had positive and open discussions, where parents and volunteers have shared what's important, what they treasure about Camp Quality, what they are looking forward to, and any concerns they have about the proposed merger.

Once we have collated all the information we will get back to you with more detail. The following is a summary of what has been shared with us so far;

### What's important to you!

- You love the Camp Quality culture, you love being part of a big family!
- Our optimism, fun and resilient culture is one of the most valuable things about belonging to Camp Quality. It's the soul of Camp Quality.
- You strongly believe the focus on families must remain. You want to ensure that this is not diluted by the empowerment model CanTeen has.
- We hear your strong call to ensure we keep the companion model.

### What you would like more information about

- You want to know more about CanTeen's Member Advisory Council (MAC) and the proposed Parent Advisory Council (PAC) mentioned in Simon's presentation. In particular you would like to understand their roles and how they would operate.
- You want to know more about how a new Board would operate.

### Your concern about the price of Membership

- Camp Quality families and volunteers you should be entitled to vote without paying the \$100 Membership fee. The good news is we've taken this concern to the Camp Quality Board and on Friday 3 July in an Extraordinary Board Meeting the motion was passed to remove the \$75 joining fee. Membership now costs \$25 annually.

### Other concerns you have voiced

- CanTeen's Empowerment model is very heavily weighted towards young adults i.e. 18-24 year olds.
- Which children will be given priority for programs in the proposed organisation. At Camp Quality children with cancer come first, then siblings, and offspring. At CanTeen all have an equal priority.

## **Original merger communication**

We continue the conversation through the remaining roadshows and other correspondence. The next step will be to take this valuable information to the Steering Committee and use it in our planning over the next few months.

To all who have attended the roadshows so far, thank you.

We are not able to give you answers to every question or concern you have raised yet we would like to stress that the support we provide to our children and their families through our camps and other programs is our number one priority.

All our programs and services will continue into the future, both as we consult with you about the proposed merger during 2009, and after the Member vote late this year.

The proposed merger is about being able to offer even better services and support so that our children, their families and young people will receive all the services they currently have and more.